

## Water Shortage Levels

Water shortage levels  
and their mandated rules

### Level 1 – Water Alert

Up to 20% reduction needed

- **Effective July 1, 2009**
- **Mandatory Conservation Measures**
- **Water Allocations**
- **Limits on Outside Watering Days**

### Level 2 – Water Supply Warning

Up to 40% reduction needed

#### LEVEL 1 REQUIREMENTS PLUS

- Additional Limits on Outside Watering
- Shorter Timeframe to Fix Leaks
- No Filling or Refilling Pools
- No Hosing Down Vehicles
- Revised Water Allocations

### Level 3 – Water Emergency

More than 40% reduction needed

#### LEVEL 2 REQUIREMENTS PLUS

- All Outside Watering Prohibited
- Shorter Timeframe to Fix Leaks
- No New Potable Service
- Revised Water Allocations
- District May Discontinue Service if Customer is not Conserving

## A Note from ETWD

El Toro Water District's Board of Directors has approved the 2009 Water Conservation and Water Supply Shortage Ordinance that provides a list of rules and regulations that we must all begin to implement immediately. Due to worsening conditions, the Board has declared a "Level 1 – Water Alert".

Although you may not receive a water bill, violation of prohibitions may subject you or your Mutual/ Association/Landlord to administrative citations and/or fines.

The complete text of the ordinance can be found by visiting [www.etwd.com](http://www.etwd.com)

Thank you again, and we appreciate your immediate attention to this important situation.

Sincerely,

The ETWD Conservation Team

El Toro Water District  
"A District of Distinction"  
24251 Los Alisos Blvd  
Lake Forest, CA 92630  
949-837-0660 / [www.etwd.com](http://www.etwd.com)



El Toro Water District  
"A District of Distinction"  
24251 Los Alisos Blvd  
Lake Forest, CA 92630

## WATER CONSERVATION AND WATER SUPPLY SHORTAGE PROGRAM



New Mandatory Rules  
for  
El Toro Water District  
Water Users



[www.etwd.com](http://www.etwd.com)

## Water Conservation Mandate

El Toro Water District (ETWD) has always provided our customers with a safe, adequate and reliable supply of water and wastewater service in an environmentally and economically responsible way. Our state-of-the-art system is operated and maintained to competitively and reliably serve you today and for generations to come.

Unfortunately, our good stewardship is no longer enough to combat the very serious drought conditions that exist. This drought is different than any we have experienced before, caused by a confluence of issues that cannot be solved by rainfall alone. Following three straight years of below-average rainfall, very low snowmelt runoff and the largest court-ordered water transfer restrictions in state history, **El Toro Water District is forced to require mandatory common sense water conservation measures and water rationing.** This action is a direct result of the cutbacks and rationing that was forced upon ETWD by our major water supplier, Metropolitan Water District of Southern California.

However, we believe that together we can change our consumption habits. If everyone does their part, then we can get through this crisis, and create a new standard of environmental stewardship.

## PERMANENT MANDATORY WATER CONSERVATION MEASURES

<u>RESIDENTS</u>	<u>COMMERCIAL/INDUSTRIAL</u>
<p><b>Limits on outside watering hours: watering or irrigating lawns, landscaping and all other vegetated areas is prohibited between 10 a.m. and 5 p.m.</b></p> <p><b>Limits on outside watering duration: watering or irrigating your lawn or landscaping must not be more than 15 minutes per day per valve.</b></p> <p><b>Do not water while it is raining:</b> watering or irrigating your lawn or landscaping while it is raining is prohibited.</p> <p><b>No excessive water flow or runoff: you may not water lawns, landscaping and vegetated areas that cause or allows excessive water flow or runoff onto your sidewalk, driveway, the street, alley, or gutter.</b></p> <p><b>Fix leaks, breaks or malfunctions</b> in lines, fixtures or facilities within five (5) days of being notified by ETWD.</p> <p><b>Do not hose or wash down</b> hard or paved surfaces such as sidewalks, driveways, patios, parking areas, tennis courts or alleys.</p> <p><b>Wash down your vehicles with a bucket and/or hose with a positive shut off hose nozzle:</b> This includes cars, trucks, vans, buses, motorcycles, boats or trailers. Commercial carwashes are exempt.</p>	<p><b>Restaurants/Cafes/Hotels:</b> Serve water ONLY on request.</p> <p><b>Hotels:</b> Prominently display a notice providing guests the option of having towels and linens laundered.</p> <p><b>Commercial Kitchens (restaurants/cafes/hotels):</b> use 'water-efficient' pre-rinse kitchen spray valves only (1.6 gallons or less per minute).</p> <p><b>Carwashes and Laundry Facilities:</b> Effective July 1, 2009, ALL new commercial carwash and laundry facilities and systems must re-circulate the wash waters (or secure a waiver from the District).</p> <p><b>HVAC</b> Buildings requesting new water service or being remodeled are Prohibited from installing single-pass HVAC systems.</p> <p><b>All decorative fountains and water features must re-circulate water or users must secure a waiver from ETWD. Note: Effective July 1, 2010.</b></p>
<b><u>LEVEL-1 ASSIGNED WATERING DAYS</u></b>	
Aliso Viejo	MON THUR SAT or SUN
Laguna Hills	TUE FRI SAT or SUN
Laguna Woods	TUE FRI SAT or SUN
Lake Forest	TUE FRI SAT or SUN
Mission Viejo	MON THUR SAT or SUN
<p><b>Maximum 3 Days/week - 4/1 thru 10/31</b>  <b>1 Day/week - 11/1 thru 3/31</b></p>	

Para la información en español, llame por favor al servicio de cliente, (949) 837-0660

For exceptions and additional information visit [www.etwd.com](http://www.etwd.com)

## CONSERVATION TIPS

- Water your lawn only when it needs it. Step on your grass and if it springs back when you lift your foot, it doesn't need water. Saves 750 to 1500 gallons per month.
- Shorten your shower time. Even a one or two-minute reduction can save up to 700 gallons per month.
- Capture tap water. While you wait for hot water to come through the pipes, catch the flow in a watering can and use later on houseplants or your garden. Saves 200 to 300 gallons a month.
- Keep a bottle of drinking water in the refrigerator. This beats the wasteful habit of running tap water to cool it for drinking. Saves 200 to 300 gallons a month.
- Run only full loads in the washing machine and dishwasher. Saves 300 to 800 gallons per month.
- Reduce outdoor watering by landscaping with Native and California Friendly plants.
- 748 gallons = 1 billing unit (ccf)

### FOR ADDITIONAL CONSERVATION TIPS AND REBATE INFORMATION VISIT

- [www.bewaterwise.com](http://www.bewaterwise.com)
- [www.h2ouse.org](http://www.h2ouse.org)
- [www.mwdh2o.com](http://www.mwdh2o.com)
- [www.mwdsaveabuck.com](http://www.mwdsaveabuck.com)
- [www.socalwatersmart.com](http://www.socalwatersmart.com)